

SDDC-PP ADVISORY 14-0100

DATE: 14 AUG 2014

FROM: SDDC-PP SCOTT AFB, IL

TO: MILITARY SERVICE HEADQUARTERS REPRESENTATIVES, WORLDWIDE PERSONAL PROPERTY SHIPPING OFFICES (PPSO), AND DOD-APPROVED PERSONAL PROPERTY TRANSPORTATION SERVICE PROVIDERS (TSP)

SUBJ: ELECTRONIC TRANSPORTATION ACQUISITION (ETA) SCHEDULED OUTAGE

1. Please forward this advisory to all Defense Personal Property System (DPS) stakeholders, trading partners, Personal Property Processing Offices, and DOD customers as applicable. HQ SDDC has also placed notification for the scheduled outage on the ETA Homepage: <https://eta.sddc.army.mil/>.
2. ETA will transition back to the primary production environment, Sunday, 17 August 2014, from 08:00 to 20:00 Central Daylight Time (CDT). Please note that ETA (and all applications behind it) will be inaccessible during this time. Migration should be complete not later than 20:00 CDT Sunday evening.
3. HQ SDDC apologizes for any inconvenience due to this downtime. Please email questions relating to this message to: [army.sddc.safb.ppcf@mail.mil](mailto:army.sddc.safb.ppcf@mail.mil).
4. If users experience ETA access issues after the migration is complete, please contact the SDDC Systems Response Center (SRC) at toll-free (800) 462-9445, Option 6. Report DPS technical issues after the migration to:
  - a. Email: [sddc.safb.dpshd@us.army.mil](mailto:sddc.safb.dpshd@us.army.mil)
  - b. Telephone: Toll-free (800) 462-2176; COMM (618) 589-9445, Option 5
  - c. Internet: <https://www.sddc-srchelpme.com>.
5. This message is approved for release by Ms. Jill Smith, Chief, Business Processes and Systems Integration Division, HQ SDDC.